WQM for NOC Users Training

OSSD Training Units: 8

Description

This course prepares NOC users and program/service managers, and others who supply or support service management to use WQM in their daily activities to proactively monitor and maintain peak wireless service efficiencies.

Course Syllabus
- Functional overview of QoS Manager and Sigos
- WQM Integrated Architecture
- The Java and Web GUIs and how to use them
- Baselines, Thresholds, Events, and Actions
- The Solution Service Model
- Wireless Tests and Measurements
- Diagnostics of Services and the Test Infrastructure
- Creating and viewing Reports

Who Should Attend
- NOC Administrators
- NOC personnel
- Wireless Program/Service Managers
- Those responsible for maintaining the health and efficiency of wireless services

Details
- Class length: two days, 9:00 AM - 5:00 PM
- Format: 50% lecture, 50% lab

Prerequisites
- Thorough understanding of Internet-based and Wireless technologies
- Familiarity with Windows operating system

Suggested Follow-up Courses
- WQM for Admin Users

What You Will Learn
- WQM Functionality and Features
- Wireless Tests and Measurements
- Using KPIs
- WQM Operational Model